

Online Internship Experiences Research During the Pandemic Period

16.03.2020 - 15.06.2020

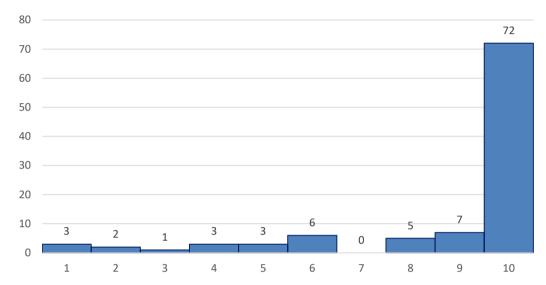


General Information about the Research

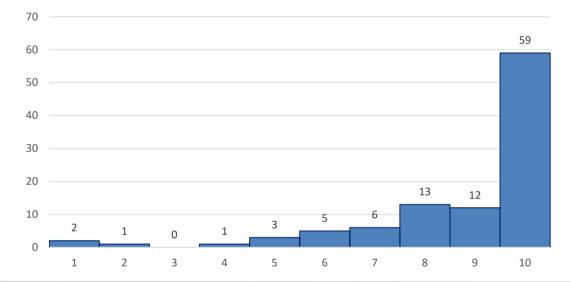
During the pandemic period, many companies started remote working and the physical presences of intern students were terminated. Bahçeşehir University stopped physically internships in companies since the first period of the pandemic, taking into account the health of its students, but allowed companies and students to continue their internships by remote working online method. In the upcoming periods when online and hybrid models will become widespread, making the right decision will be possible by determining correctly the feelings, thoughts and experiences of employees and interns regarding this process. In this context, as of the date of March 13th, a research was conducted specifically for Bahçeşehir University students who continued their internship online and their managers in companies. The survey announcement was shared with the participants via e-mail. Within the scope of the research, participants were asked to fill out 8 questions in line with their experiences. They were asked to score between 1 and 10 for each question. The survey was filled out by 102 students and 76 partner company executives in different sectors and companies.

Research Report Intern Students

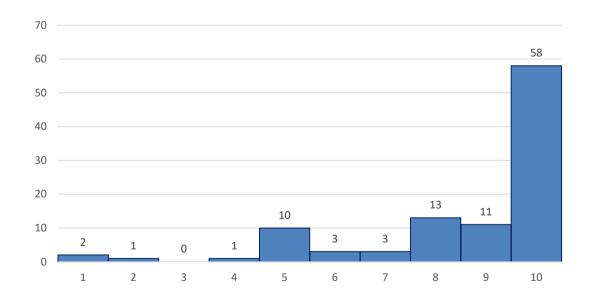
Technical equipments were provided by the company for remote/online working.



I think that I contributed to the company and I was a part of the team during my internship in the remote working period.

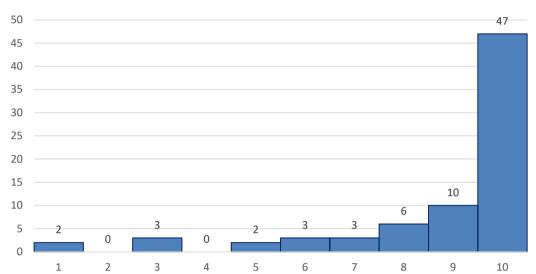


I think that continuing my internship remotely contributes to me for gaining work experience.

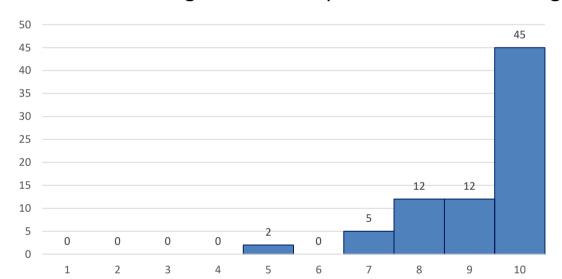


Research Report Company Executives

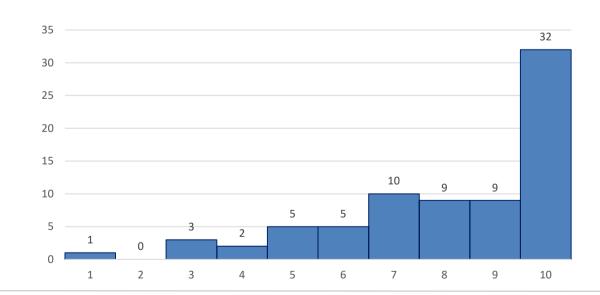
We provided technical equipments to the intern students for working remotely.



I think that our intern student contributed to the company and was a part of the team during the internship in the remote working period.



I think that the concept of remote internship will become widespread.



General Assessment and Conclusions

- •The companies provided the necessary infrastructure so that the intern students could continue their work during the remote working period, and the students participated to online meetings/events without being separated from the employees.
- Although the jobs and duties assigned to intern students by companies change, it has generally progressed in the form of document preparation.
- During the online working period, many companies lost their perception of working time and companies experienced mail traffic with intern students during non-working time intervals.
- •The number of intern students who see themselves as a part of the team during the remote working process and think that working in this process contributed to both themselves and the company are pretty much. Parallel to this, employees also think that intern students added value to the company in this process.
- •The majority of both intern students and company employees believe that the concept of remote/online internship will become widespread in the future and will be applied by many companies.
- In general, the process was evaluated positively and efficiently by both company professionals and intern students. In this process, which was full of difficulties and uncertainties, the participation of students in the remote/online working system and being a part of this process has given them the opportunity to gain experience which will create difference in their careers.



CAREER DEVELOPMENT & RESEARCH CENTER

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General Information about the Research

During the pandemic period, many companies started remote working and the physical presences of intern students were terminated. Bahçeşehir University stopped physically internships in companies since the first period of the pandemic, taking into account the health of its students, but allowed companies and students to continue their internships by remote working online method. In the upcoming periods when online and hybrid models will become widespread, making the right decision will be possible by determining correctly the feelings, thoughts and experiences of employees and interns regarding this process. In this context, as of the date of March 13th, a research was conducted specifically for Bahçeşehir University students who continued their internship online and their managers in companies. The survey announcement was shared with the participants via e-mail. Within the scope of the research, participants were asked to fill out 8 questions in line with their experiences. They were asked to score between 1 and 10 for each question. The survey was filled out by 102 students and 76 partner company executives in different sectors and companies.



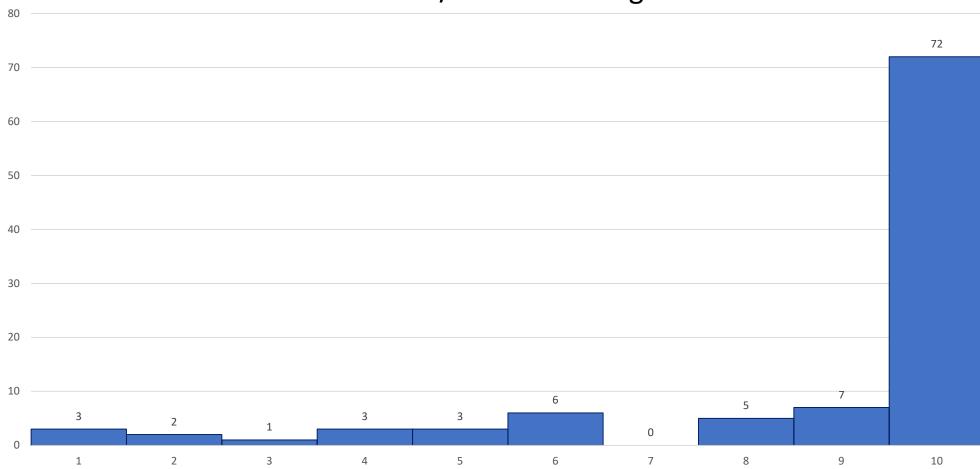


Research Report (102 Intern Students)





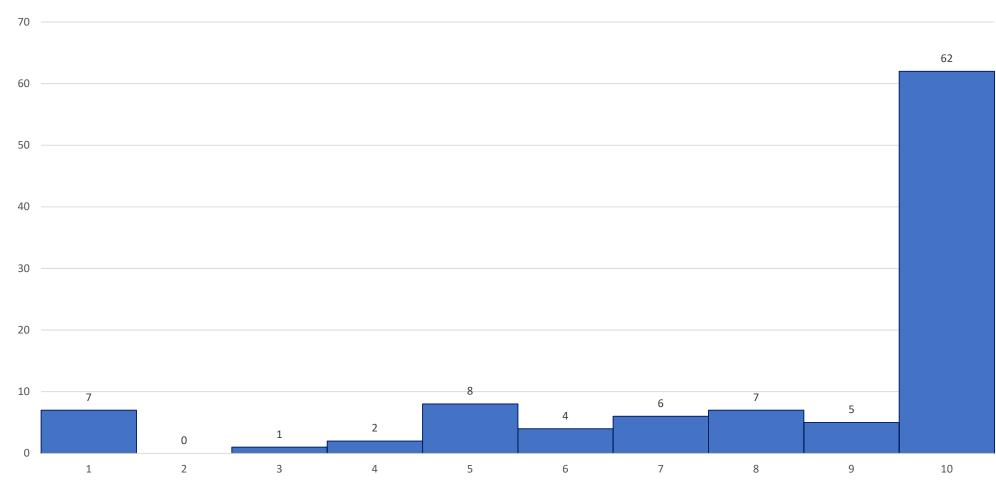
Technical equipments were provided by the company for remote/online working.







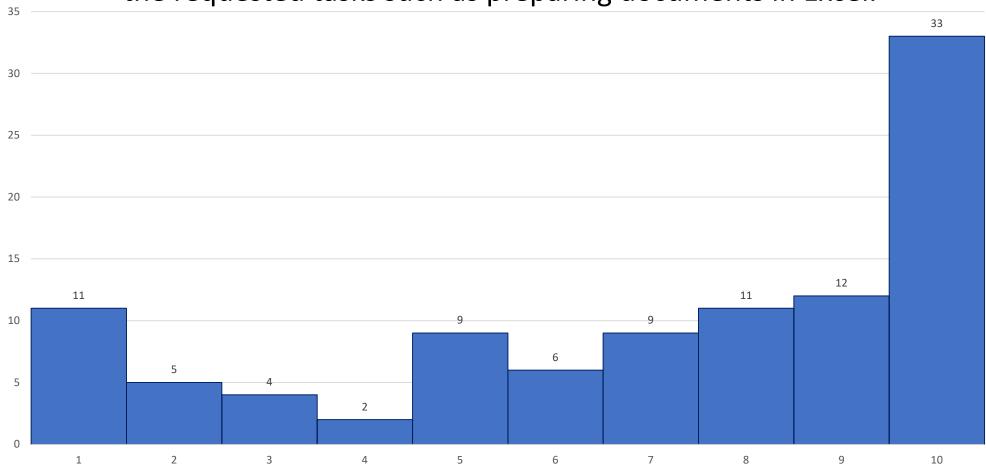
I participated to many activities of the company, especially online meetings.







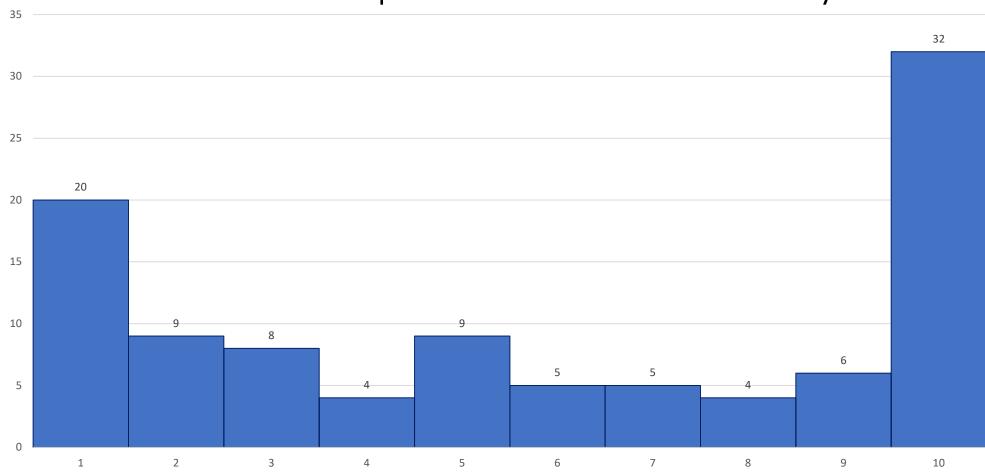
Works delegated to me by the company were mostly in the form of doing and sending the requested tasks such as preparing documents in Excel.







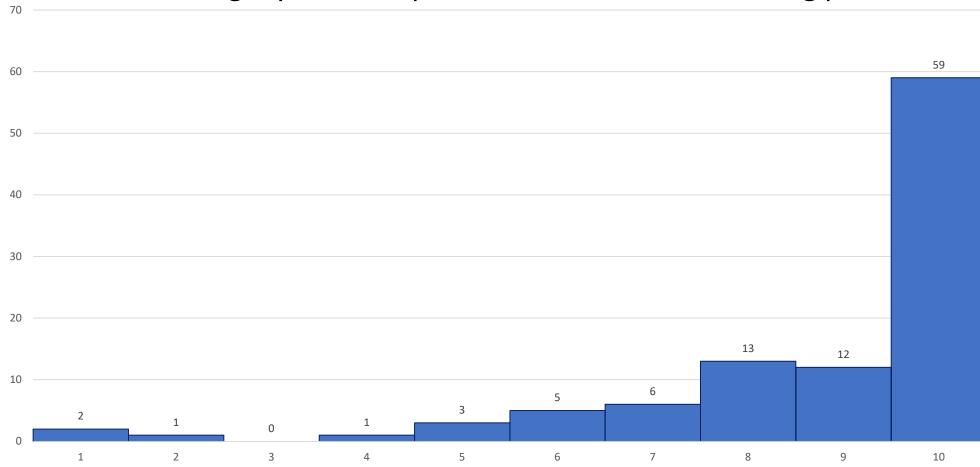
Regardless of working time, in mail system and other platforms there was correspondence and I worked in that way.







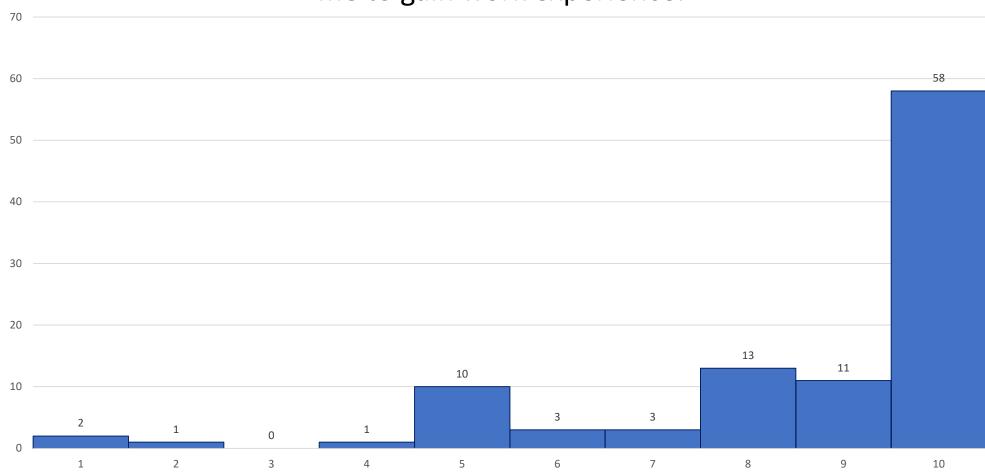
I think that I contributed to the company and I was a part of the team during my internship in the remote/online working period.







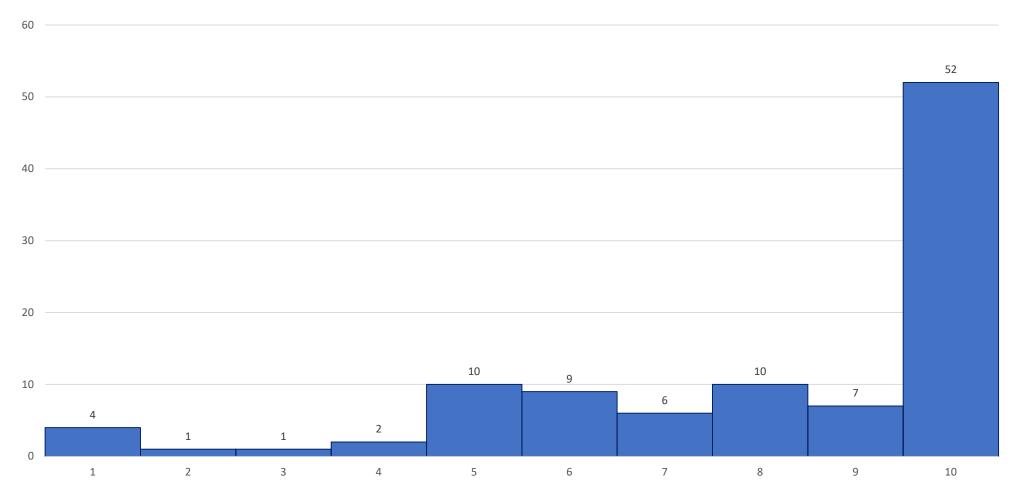
I think that continuing my internship remotely/online contributes me to gain work experience.







I think that the concept of remote/online internship will become widespread.







Some Student Views About the Process

- Although it is a difficult process in human life, I think that it will take us forward in terms of improving ourselves in the field of technology and working remotely. After this difficult period, giving importance to this kind of remote internships will provide an opportunity for students to improve themselves before graduation.
- Although working remotely is more advantageous in terms of time when considering Istanbul traffic, I observed that team spirit, communication and motivation decreased in this process.
- Since the company provides me the technology necessary for working remotely, I can work remotely without any trouble, just like I work in the company. I hope that after this quarantine process, many companies will be more prone to remote work and provide the necessary opportunities.
- I think my company provides all the necessary support and assistance to its employees and interns. The remote working process continues together and in the most efficient way.
- Working remotely is going very efficient, we are in constant communication with my team and we make screen sharing meetings and evaluate the situation. Our projects continue without problem. I think that we did a good job in such an extraordinary time.



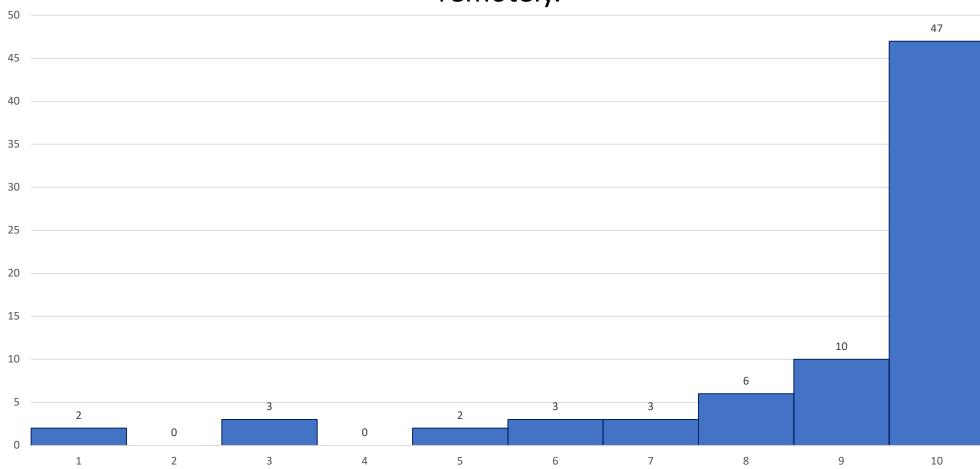


Research Report (76 Company Executives)





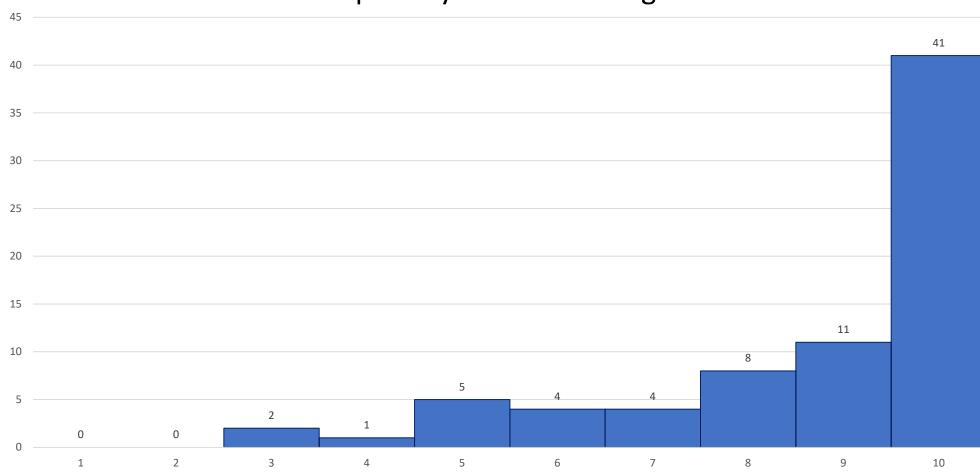
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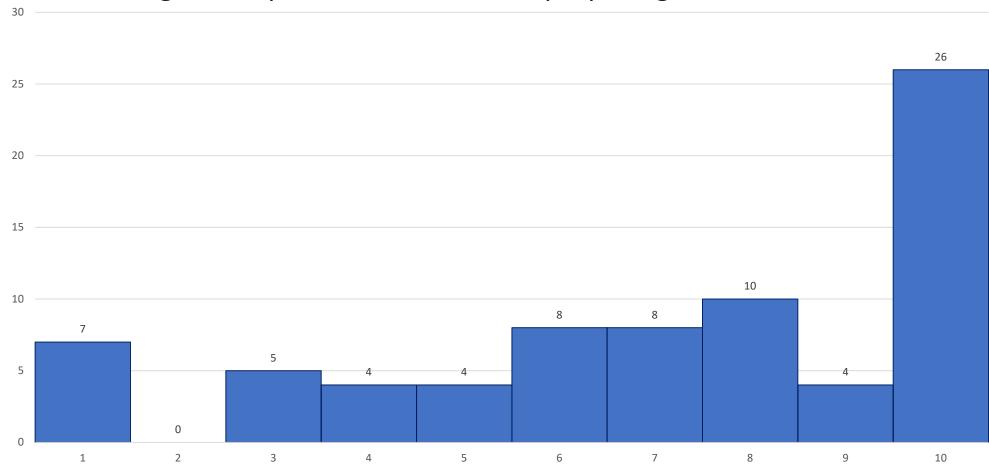
We included our intern student in our different activities especially online meetings.







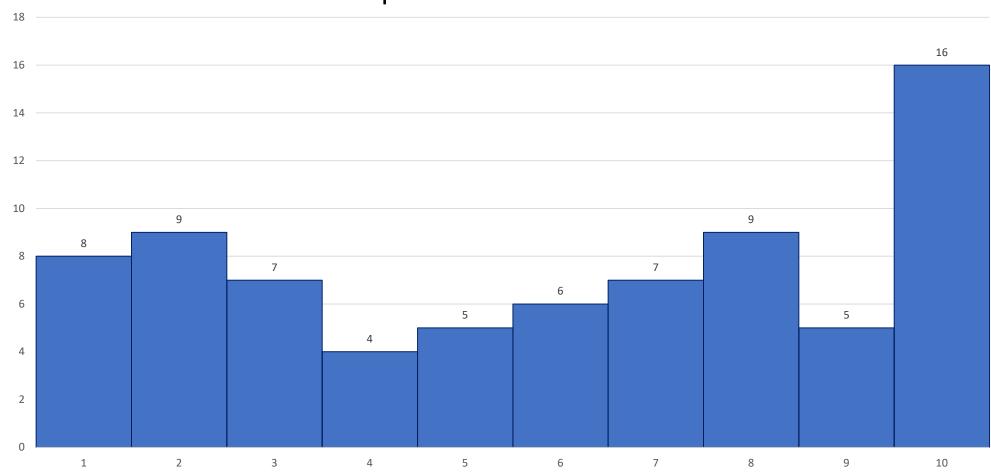
Works we gave to our intern students were mostly in the form of doing and sending the requested tasks such as preparing documents in Excel.







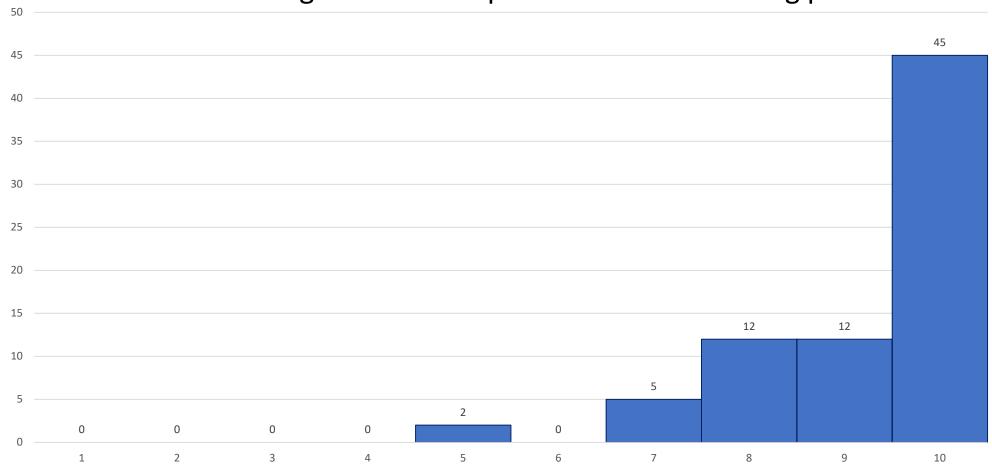
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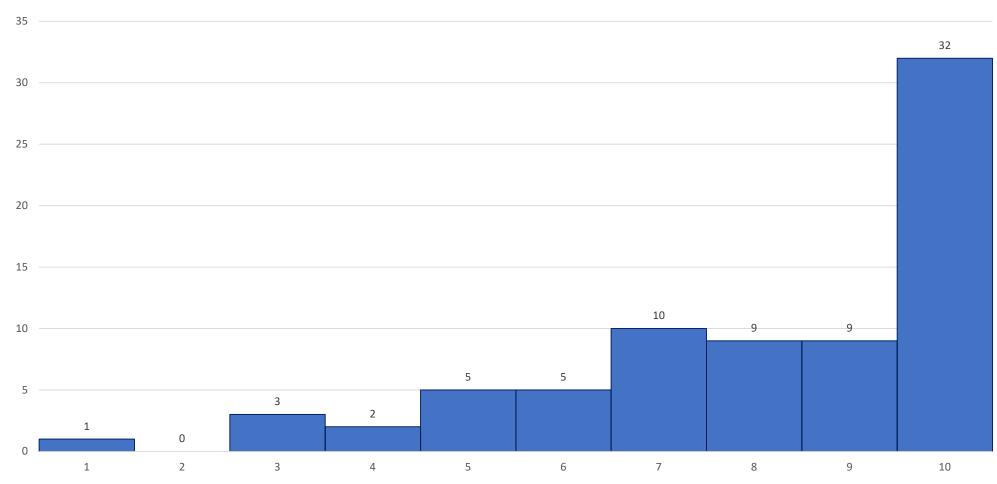
I think that our intern student contributed to the company and was a part of the team during the internship in the remote working period.







I think that the concept of remote internship will become widespread.







Some Partner Company Views About the Process

- We thank you for not terminating the internship processes like other universities and keeping the online internship opportunities offered to students. We believe that long-term internship programs are important steps for students' development and learning their profession in practice. In this way, we meet our employees through internships and employ them as employees at the end of the internship. During the internship process, our employee can get to know us closely and we have the opportunity to observe the knowledge and skills of our candidate. We also closely follow CO-OP activities which prepare students for working life. We wish you success and convenience in this process.
- Our intern student is very enthusiastic, although we work from home. We hold regular meetings. She quickly understands what is told to her and starts to apply it. Her communication skill is very strong.
- The process is progressing positively for us. We are working efficiently with our intern.
- Some schools have ended the internship program because of this process, I congratulate Bahçeşehir University on this issue. Students can always take responsibility and want to gain experience, even online. Thank you very much for your support.





General Assessment and Conclusion

- Companies provided the necessary infrastructure so that the intern students could continue their work during the remote working period, and the students participated to online meetings/events without being separated from the employees.
- Although works and duties assigned to intern students by companies change, it has generally progressed in the form of document preparation.
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- The majority of both intern students and company employees believe that the concept of remote/online internship will become widespread in the future and will be applied by many companies.
- In general, the process was evaluated positively and efficiently by both company employees and intern students. In this process, which was full of difficulties and uncertainties, the participation of students in the remote working system and being a part of this process gave them the opportunity to gain experience which will create difference in their career.







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